

Warranty Policy

Warranty coverage varies depending on the product, its condition (Factory New, Factory Refurbished, and Certified Refurbished), and the manufacturer.

- **Factory New Items** are covered by the manufacturer's warranty. All warranty claims must be processed through the original manufacturer. However, MFI is available to assist with any manufacturer warranty claims.
- **Factory Refurbished Items** are also covered by the manufacturer's warranty, and all warranty claims must be processed through the original manufacturer. MFI is available to assist with any manufacturer warranty claims.
- **Certified Refurbished Items** are covered by the MFI Medical warranty. To make a warranty claim, please submit an [online service ticket request](#).
 - After the warranty period has expired, MFI provides free telephonic technical support.

Kindly note that shipping charges are usually not covered under warranty.

For further information, please refer to our [Warranty Policy](#).